



**Hilti offers
outstanding career
opportunities in
one of the world's
most successful
companies in
the construction**

For our team in Thailand we are looking for **CUSTOMER SERVICE REPRESENTATIVES**

The successful candidate will be reporting to the Team Leader under the leadership of Customer Service Manager. He/She has to be responsible for providing the essential staff and customer support to ensure that the highest possible service level is provided to our customers.

Key Responsibilities Include

- Provide quality services to customers and sales team
- Processing orders & quotations and following up the order status with customers
- Handle customer enquiries on phone or through emails
- Cross sell Company's products and services to customers

Required Qualifications

- Bachelor degree from reputable university.
- At least 1-2 years relevant working experiences, preferably in call center or customer service function
- Excellent telephone manner and interpersonal skills
- Proficiency in English and Thai
- Responsive and a "can-do" attitude
- Team player with strong customer orientation
- Strong communication and presentation skills
- Experience in account servicing or customer service preferable
- Experience in SAP system will be an advantage

As a member of Hilti, you will create enthusiastic construction professionals every day. We will support your long-term career with Hilti by offering you comprehensive training, ongoing coaching and cross-functional, international development opportunities

If you are interested for the above challenges and look for **EXCITING CAREER OPPORTUNITIES**, please send letter with your full resume (specifying current and expected salaries) with related document to

Human Resources Department

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