



NEW REPAIR SOLUTIONS

Introducing Hilti's scheduled repair pick-up and faster battery and charger exchange program



FASTER REPAIR SOLUTIONS

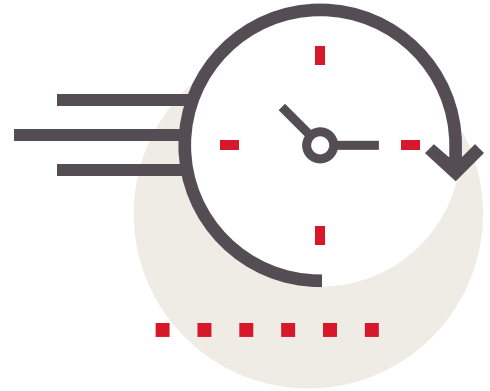
You're working on a tight deadline, and unexpectedly, your tool breaks down. If you don't have regular carrier pick-ups, or aren't located near one of our Hilti Stores — sending in a repair or getting an in-service exchange for your battery or charger can take precious time away from your business.

We want to make it easier for you to

- schedule a repair pick-up
- exchange your batteries and chargers

Hilti now offers

- free, next business day UPS pick-up for tool repairs
- over-the-phone battery and charger warranty exchange



HERE'S HOW IT WORKS



Faster tool repairs

Need to schedule a repair pick-up? Visit our website, utilize the ON!Track app, or call our customer service team at **1-800-879-8000** Monday - Friday from 6am to 6pm CDT to submit your repair order and schedule a pick-up for the next business day between 9am - 3pm.



Faster battery and charger exchange

Need a battery or charger replacement in a hurry? Our customer service team will help you **diagnose and replace** your in-service battery or charger within our standard 1-3 business days delivery window, no need to visit a Hilti Store or wait for a diagnostic check in our Repair Centers.

We know processing repairs can be a hassle — which is why we're bringing you new tool service solutions that help get you back up and running quickly and easily.

