



U.S. DELIVERY SERVICES

Effective June 1, 2020

Service level	Typical Delivery Times	Delivery Service Rate
GROUND		
Saver	2-4 business days	\$15
Standard	1-3 business days	\$30

AIR PRIORITY		
Air Priority Delivery	Next business weekday by 10:30 a.m. or Saturday by 5 p.m.	\$65 Up to 100 lbs* \$5.50/lb—\$65 min.

Available in select cities to ZIP codes with service availability. Orders must be received by 4:00 p.m on previous business day. Restrictions apply for hazardous items.

JOBSITE COURIER / JOBSITE SAME DAY (ONLY IN SELECT CITIES)		
Jobsite Courier	1-3 business days	\$60
Jobsite Same Day**	Orders placed before 11 a.m. delivered same day	\$150

PICKUP		
Click and Collect at Hilti Store	Pick up within 1 hour of order	Free
UPS Pickup Locations	Pick up at a UPS location	\$30

TOOL SERVICE DELIVERY	SERVICE DESCRIPTION	
Tool Fleet Management	Delivery of new and repaired tools (in and out)	Free
Repair Within Warranty Period	Standard shipping to and from Tool Service Center	Free
Repair Outside Warranty Period	Standard shipping to and from Tool Service Center	\$35/tool
Air Priority Repair Outside Warranty Period	Air priority shipping to and from Tool Service Center	\$5.50/lb—\$55 minimum
Return Unrepaired	Tools sent out to repair and decided not to repair them	\$35

PROJECT MANAGEMENT OFFICE (PMO)

Specific fulfillment through Project Management Office and flatbed. For more information please contact Customer Service at 1-800-879-8000, or visit <https://www.hilti.com/content/hilti/W1/US/en/services/tool-services/project-management-office.html>.

Parcel delivery is typically via UPS. Oversize and heavyweight orders will be shipped via LTL. Orders may be delayed due to product availability, pricing verification, or payment verification. Order cutoff times may vary by region; please contact Customer Service at 1-800-879-8000 for additional information.

Rates and services subject to change. Prices do not include tax. | Effective June 1, 2020 | *Orders over 100 lbs will be charged \$5.50/lb | **Not available via Hilti Online

