



HILTI SMART

Benefit from a service subscription that best fits your needs



At Hilti, we understand that customers have different needs based on their unique business. We also know how important it is to be able to manage variable costs. This is why we've created Hilti Smart, our service subscription which provides the benefit of unlimited deliveries and access to our digital learning platform based on your selected subscription tier. It's easy to get started. Select which of our four subscription levels best meet your needs and enjoy the benefits of that option upon signing up. If you find that you no longer need the service, you can cancel at any time.

How to get started with your Hilti SMART subscription:

- Evaluate if a subscription plan makes sense for your needs
- Enroll in the program yourself by ordering the subscription online or by contacting your Account Manager or Hilti Customer Service who can enroll you on your behalf
- Start enjoying the benefits of your Hilti Smart subscription tier



	STARTER	STANDARD	PREMIUM	ULTIMATE
Monthly Membership (per month)	\$75	\$125	\$275	\$525
Annual Membership (per year)	\$750	\$1,250	\$2,750	\$5,250
GROUND SHIPPING				
Saver (2-4 business days)	✓	✓	✓	✓
UPS Pickup Locations (only US)	✓	✓	✓	✓
Standard (1-3 business days)		✓	✓	✓
Ship-to-store		✓	✓	✓
Premium Liftgate Delivery (1-4 business days)			✓	✓
JOBSITE SHIPPING (only in select cities)				
Jobsite Courier (based on service and product availability)			✓	✓
Jobsite Same Day (based on service and product availability)				✓
TOOL SERVICE DELIVERY				
Tool Repair Standard Freight			✓	✓
TRAINING & CERTIFICATIONS				
Adhesive Anchor Installer Certification* (ACI equivalent)			25% off	50% off
Hilti Academy eLearning Modules & Certifications (Virtual)	20 sessions	50 sessions	100 sessions	Unlimited

*Where applicable, contact academy@hilti.com for details and restrictions.

Pickup locations are available at participating UPS locations; Jobsite Courier and Jobsite Same Day are limited by product availability, geographical areas and available in select cities only. Check with your Account Manager or Customer Service for more details. A Hilti customer account in good standing will be billed monthly or annually in advance based on the membership chosen. There is no limit to the number of deliveries made each month. Subscriptions can be canceled by Hilti at any time. Subscription fees are subject to tax per state laws. See Hilti Smart Logistics Subscription Service terms and conditions for program details at www.hilti.com/hilti-smart-terms.



HILTI SMART

Benefits available to you



Unlimited Shipping on your Hilti Orders

Sometimes you need material deliveries tailored to your specific needs to help stay productive and on schedule. That's why Hilti offers a diverse portfolio of shipping levels from ground, liftgate, and jobsite delivery, so you can receive your order the way your business needs it. Each Hilti Smart tier includes different options to best suit your shipping needs.

Repair Standard Shipping when enrolled in Smart Premium or Ultimate

Get unlimited standard shipping on out-of-warranty repairs when you choose Hilti Smart Premium or Ultimate subscription. Take advantage of our simpler repair process and unlimited shipping to get your tools back to work quicker.

Training & Certifications

Help add value to your business by providing your team with top industry training and certification courses offered through Hilti Academy with your Hilti Smart subscription. Trainings cover a wide range of topics regarding health & safety, tool operation, and installation to help prepare your team to take on any challenge.

Hilti Academy on-demand virtual trainings and certification available with you:

HEALTH, SAFETY, & ENVIRONMENT

- Silica Dust Competent Person
- Silica Awareness
- Angle Grinder Safety
- Li-ion Battery Safety
- Gas Saw Safety
- Diamond Drilling Safety
- Drilling & Demolition Safety
- Handheld Saw Safety
- Flying Sparks Safety
- Basic Health & Safety

TOOL OPERATOR TRAINING

- DX Operator Certification
- Gas-Actuated Fastening Operator Training

INSTALLER TRAINING

- Basic Adhesive Anchor Installer Training
- Firestop Joints - Basic Installer Training
- Firestopping Through Penetrations Training