

Tool Fleet Management Loaner Service



Loaner tools now available a Hilti Tool Fleet Management exclusive

Thousands of industry professionals know Hilti Tool Fleet Management is the ultimate way to improve jobsite productivity.

Now, qualifying Fleet customers can take advantage of another valuable service from Hilti designed to keep the job running smoothly and in the black — loaner tools.

When a much needed tool goes in for a repair or calibration, we know the job must go on. Qualifying Hilti Tool Fleet Management customers can now receive loaner tool support on select models, at no additional charge, while their corresponding Fleet Management tool is being repaired.

Which tools are covered?

- Hammer drills (TE 15 and larger)
- Demolition hammers
- Diamond core rigs and drills
- Rotating lasers and pipe lasers
- Select powder and gas actuated tools

Just call 1-800-879-8000 (U.S.) 1-800-363-4458 (CA) with your Fleet tool repair information and we'll handle the rest!

- **1** Schedule a tool repair pickup, free of charge
- 2 Receive your loaner tool the next day via express morning delivery (where available)
- **3** Upon receipt of your repaired Fleet tool, return your loaner tool using the pre-addressed, pre-paid shipping label

Just one more innovative way Hilti is working to help you get the job done, everyday.

Note: Loaner tools will be of similar tool type. Loaner tools not received by Hilti within 7 business days after the return of the repaired tool are subject to a late charge for each partial/full month thereafter at a rate of approximately 5 times the repaired tool's Monthly Usage Rate. The loaner tool grace period (7 business days) is based on your repair tool being sent to a Hilti repair facility in a timely manner. As such, customers who do not send the repair tool to Hilti within 5 business days of receiving shipping instructions and labels will incur the loaner tool late charge beginning 14 business days after the loaner tool was sent to the customer. Customer is responsible for loss of the loaner tool, and repairs required due to abuse or missing parts. Loaner tools are considered "Tools" as that term is defined in customer's Tool Fleet Management Agreement and are subject to all other terms and conditions therein.

Hilti. Outperform. Outlast.

P.O. Box 21148, Tulsa, OK 74121 • Hilti, Inc. (U.S.) 1-800-879-8000 • www.us.hilti.com • en español 1-800-879-5000 • Hilti (Canada) Corp. 1-800-363-4458 www.hilti.ca Hilti is an equal opportunity employer • Hilti is a registered trademark of Hilti, Corp. ©Copyright 2009 by Hilti, Inc. (U.S.) 3446112 • H064 • 05/09 • DBS