

FIRE PROTECTION ENGINEERING SERVICES REQUESTS

Hilti Construction Platform User Guide

Software Documentation 1.0



CONTENTS

- Registering for a Hilti Online account
- Navigating the Hilti Construction Platform (HCP)
- Submitting an Engineering Judgement (EJ) request
- Post-submission tasks
- How to create a project
- Dashboard landscape and more advanced features



REGISTRATION AND LOG IN



LOG IN WITH AN EXISTING HILTI ONLINE ACCOUNT

If you are already registered on Hilti Online, simply use your existing credentials to log into the <u>Hilti Construction</u> <u>Platform</u>





REGISTERING FOR A NEW ACCOUNT

To obtain a new user log-in and password to the Hilti Construction Platform (HCP):

- Visit <u>www.hilti.com</u>
- Click LOG IN OR REGISTER on the top right





- Be sure to use the email address associated with your company's account
- Complete the registration form and click REGISTER NOW





Check the email used to register for your new account, complete your account information and then log in to the <u>Hilti Construction Platform</u>.

| | ① COVID-19 Update: | How we are responding Learn more > | |
|---|---|--|---|
| | | | |
| | | | |
| orm 2 Co | nfirm e-mail address | 3 Fill out account form | 4 Complete registration |
| o purdue@live.com with an activation link. | g on the link. | | |
| Wrong e-mail address? Is purdue@live.com not the right e-mail address? Go back to the registration form to enter the correct e-mail. Back to registration form > | | reset your password, use Forgot password | ided e-mail address has already been registered on the Hilti website. To Iso send the email again. Just click the link below. |
| t t | E-MAIL to purdue@live.com with an activation link. mailbox and activate your account by clicking the right e-mail address? on form to enter the correct e-mail. | E-MAIL to purdue@live.com with an activation link. mailbox and activate your account by clicking on the link. the right e-mail address? on form to enter the correct e-mail. | E-MAIL to purdue@live.com with an activation link. mailbox and activate your account by clicking on the link. the right e-mail address? on form to enter the correct e-mail. m > |



- You must register using the email address associated with your company's account
- Please contact Hilti Customer Service at 1-800-879-8000 if help is needed in identifying the correct account
- For those with multiple accounts (as shown), select the company where currently employed

| OUR ACCOUNTS - P | LEASE SELECT |
|--|--|
| ou are associated with several accounts. Ple | ease choose the correct one to see your specific account information, prices, and co |
| Pat Smith | PAT SMITH |
| | ABC ENGINEERING - RANDY |
| | |
| | 123 S MAIN AVE |
| 75002-8806 Allen | 123 S MAIN AVE 74119-1618 TULSA |



Confirm that you linked to the correct company and account after logging in

| WELCOME PAT SMITH LOG OUT | | [| Company: ABC ENGINEERING - RANDY 123 S MAIN AVE TULSA Oklahoma 74119-1618 Account number: 0023790227 ABC ENGINEERING - RANDY Switch account To see account specific prices and content, please choose appropriate account. |
|---|--|---|---|
| Your Orders View your order list > Track shipment > Recently purchased items > Request invoice copy > | Tool Management Repair tools > NEW Reorder labels > Report lost/stolen > Reorder tools > | | Your Account View profile > Manage contact data > Change e-mail or password > Manage subscription preferences > |
| | | | PAT SMITH 0023790227 1 / shopping cart [0] 4 / contact us P |



NAVIGATING THE HILTI CONSTRUCTION PLATFORM







HILTI CONSTRUCTION PLATFORM NAVIGATION

Option 1: Start at the Fire Protection Professional Services page

| Construction Platform | | Firs | t click on + | + ADD NEW | |
|---------------------------|--|----------------------|--|------------------------------------|---------------------|
| DASHBOARD | | 110 | | | Version: 1141 |
| PROJECTS | ASSETS | | + | DOCUMENTS | |
| CREATED SHARED ALL | + ALL SOLUTIONS | | | ALL | |
| 💼 Redeemer Hospital | #17502 - NEW TICKET S ENGINEERING JUDGEMENT | | | 00004721.jpg 08.06.2020 | |
| 💼 Luxury Condo Towers | Unassigned Created: 22.06.2020 | Deadline: - (0 days) | • Draft | 060529_Hilti_181.jpg 08.06.2020 | |
| Parking Place | #17501 - NEW TICKET | | - | 250843a-Layout1.pdf | |
| El Retiro Apartments | Unassigned | | | 08.06.2020 | |
| â 06-02 Project | ADD NEW | | | × ^{843a-Layout1.pdf} The | en select a service |
| 🗇 HNA Builders | PROFESSIONAL SERVICES SOLU | TIONS | | 036a.pdf | |
| Government Office Project | | | - | | |
| | Welling Man | | | 036a.pdf 6.2020 | 1 |
| | | | A DI | 036a.pdf 6.2020 | |
| | | | and an and a second sec | 036a.pdf 6.2020 | |
| | ENGINEERING JUDGEMENT | EJ REVISION | ENGINEERING QUESTION | | |
| | | | | 6.2020 | |
| | S ENGINEERING JUDGEMENT Unassigned Created: 09.06.2020 | Deadline: - (0 days) | Complete | 272477c.pdf 02.06.2020 | |
| | #16783 - NEW TICKET | | | ▶ 272477c.pdf | |



HILTI CONSTRUCTION PLATFORM NAVIGATION





SUBMITTING AN ENGINEERING JUDGEMENT REQUEST



GETTING STARTED WITH SUBMITTING AN ENGINEERING JUDGEMENT REQUEST

To get started with submitting an EJ request:

- 1) Visit constructionplatform.hilti.com
- 2) Login to the platform using your Hilti Online credentials
- 3) Click New Engineering Request

| | Welcome to Hilti Construction Platform Quick links: | | | | | | |
|-----------|--|--------------|------|--|--|--|--|
| × | New Engineering Judgeme | nt Request | | | | | |
| | Revise Engineering Judgen | nent Request | | | | | |
| | Ask Hilti Firestop Engineer | | | | | | |
| 🔲 Don't s | how again | | SKIP | | | | |





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NEW ENGINEERING JUDGEMENTS REQUEST



Version: 2.19.







NEW ENGINEERING JUDGEMENTS REQUEST

| SUM | MARY | Request # 17506 | |
|-----|--|--|---|
| 8 | Request name * New Ticket | Created: 22 Jun. 2020 by Eleena Sharma | • Initial |
| 0 | Application & Assembly details Application Type * Penetration Select Application Type - Penetrations - Joints - Perimeter Fire Barrier | Ratings Additional attributes F-Rating* Access for Installation - Penetrant I Hour I Hour T-Rating Select the value from list L-Rating Select the value from list Pipe Movement [] Firestop Custom Detail (FCD) (Canada only) [] | Image: Contract of the second seco |
| | BACK | SAVE AS DRAFT | NEXT |
| | | All fields with an asterisk (*) must be entered to advance to the next page | |



← NEW ENGINEERING JUDGEMENTS REQUEST

| SUMMARY | Request # 17509 | | | |
|---|-----------------------|--|---|-----------|
| Request name * New Ticket | Created: 22 Jun. 2020 | 0 by Eleena Sharma | | • Initial |
| 1 EJ Request | | Review & Submit | | Results |
| Penetration details Penetration Type * Through Penetration Barrier Type - Penetrations * Concrete Floor Minimum Assembly Thickness (in.) * 4 Penetrant Category * Plastic/Non-Metallic Pipe Plastic/Non-Metallic Pipe * | • Q | Insulation Quantity of Penetrating Item (in.) Sleeve | Opening Type * Round Diameter of opening (in.) * 6 Minimum Annular Space (in.) * 3 Maximum Annular Space (in.) * 1 | • |
| васк | • | | Desired firestop option 1 SAVE AS DRAFT NEX | π |
| | | All fields with an asterisk (*) must be en advance to the next page | ntered to | |



NEW ENGINEERING JUDGEMENTS REQUEST









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NEW ENGINEERING JUDGEMENTS REQUEST

Version: 2.19.6







Version: 3.1.0 Q

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EJ STATUS UPDATES ARE SENT VIA EMAIL

Request Received

More Info Needed

| We have received your Fire Protection Request | | | We need more information about your Request! | | | | |
|---|-----------------|------------------------|---|---------|-------------|------------------|--------|
| HS Hilti SystemAccount Constr Platf EMail | Reply Keply All | | Hilti SystemAccount Constr Platf EMail | ← Reply | ≪ Reply All | , TOTHING | |
| To Ogips2020@gmail.com; OSharma, Archana | 1 | Sun 6/28/2020 10:50 AM | To EJFPS2020@gmail.com; [©] Sharma, Archana | | | Sun 6/28/2020 4: | .45 PM |
| If there are problems with how this message is displayed, click here to view it in a web browser. | | | (i) If there are problems with how this message is displayed, click here to view it in a web browser. | | | | |
| | | | | | | | |
| WE HAVE RECEIVED YOUR FIRE PROTECTION REQUEST | | | PLEASE PROVIDE MORE INFORMATION ON YOUR ENGINEERING REQUEST | | | | |
| | | | | | | | |
| Hello! We have received your Fire Protection Request. While we are working on it, you can review your submission at any time by clicking the link | | | We're almost done. We just need a little more information about your scenario. Please review our comments on your request by clicking the link below. | | | | |
| below. | | | | | | | |
| pelow. | | | GO TO MY FIRE PROTECTION REQUEST | | | | |
| GO TO MY FIRE PROTECTION REQUEST | | | | | | | - |
| | | | This message was sent from an unmonitored address. Please do not respond to this e-mail. Instead, if you have questions, please call 800-879-800 (US), or 800-863-4438 (CA) and ask for a fire protection engineer. | | | | 1 |

Request Complete

| Your Fire Protection Request is complete! | | | | |
|--|---------|-------------|------------------------------|----------------|
| Hiti SystemAccount Constr Platf EMail To C EIFPS2020@gmail.com; © Sharma, Archana () If there are problems with how this message is displayed, dick here to view it in a web browser. | ← Reply | ≪ Reply All | → Forward Sun 6/28/2020 4 | ••• 1:49 PM |
| | | | | |
| YOUR FIRE PROTECTION REQUEST IS COMPLETE | | | | |
| | | | | |
| Your're all set! Please click the link below to access your solution. If you have questions, don't hesitate to reach out to us. | | | | |
| GO TO MY FIRE PROTECTION REQUEST | | | | |
| The message was sent from an unmonitored address. Please do not respond to this e-mail. Instead, if you have questions, please call 800-879-800 (US), or 800-363-4638 (CA) and ask for a five protection engineer. | | | | |



POST-SUBMISSION TASKS



STATUS TRACKER ON HCP

| | Construction Platform | | | | + ADD NEW | ० 🥵 |
|--------------|---|---|--|---|---|-------------------|
| | ← TORONTO HOSPITAL | | Click on any request to open. | | | |
| | HIERARCHY | ASSETS | ener en any request to open. | DOCUMENTS | INFO | |
| | 5 += : | ALL PROFESSIONAL SERVICES SOLUTIONS #18766 - NEW TICKET | | Total Project Volume: \$ | 0.00 | / |
| | | ENGINEERING QUESTION Toronto Hospital Created: 29.06.2020 | ENGINEERING QUESTION Toronto Hospital | | | Project completed |
| | Currently you don't have any levels. You can add a level by using the 'add level' icon on the header of this widget | #18767 - 06-29 S ENGINEERING JUDGEMENT Toronto Hospital Created: 29.06.2020 #18575 - NEW TICKET S EJ REVISION Image: Toronto Hospital | Deadline: - (0 days) Received | | Last modified: 28.06.2020, 4:40 PM Levels: 0 Solutions: 0 | |
| | | Created: 28.06.2020 #18574 - NEW TICKET S ENGINEERING JUDGEMENT Toronto Hospital Created: 28.06.2020 | Deadline: - (0 days) In Progress Deadline: - (0 days) Complete | CONTACTS John Smith PM EJFPS2020@gmail.com | Canada | |
| ST • • | ATUS LEGEND: Draft: Request saved but not submitte Received: Request successfully subm In Progress: Request in review Info needed: Need more information Complete: Request completed | | | | | |







| ← | NEW ENGINEERING J | UDGEMENTS REQUEST | | | | | | | version: 2.3.4 |
|------|----------------------------|--|-------------------------------------|----------------------------|--|---|---|--|--|
| SUMM | IARY | | | | | | #13612 | COMMENTS | DOCUMENTS |
| 8 | Request name New Ticket | | | | | Created: 07. | In Progress 04.2020 by | Comment | |
| 0 | EJ Request | | 2 | Review & Submit | | | Results | | COMMENT |
| _ | | | Your request is being reviewed | by a Hilti representative. | | Provide answers to questions or add | | | |
| | Project Info | • | | Submit to | comments. Comments | | 07.04.2020, 7:34 PM chavgab Yes, that's ok. Thank you | | |
| | Project | Project Demo UAT | Kequester | chavgab@hilti.com | hilti.com Contact Person Contact email Contact phone | are closed when the EJ is Complete. | | 07.04.2020, 7:33 PM hilti_user1 We are wrapping a few t | , hings and we will be done with rent request soon. Is it ok if we |
| | Additional comments | | | | | | | use CFS-TTS for your co | mpleted EJ Request? |
| _ | Additional comments | Please process this Engineering Judgement request as soon as possible. | | | | Responses may be delayed, as this is not a live chat session. | | 07.04.2020, 7:30 PM chavgab When is my EJ request of | joing to be ready? |
| | Application Details | | Additional details | | | | | | |
| | Application Type | Penetration | Access for Installation - Penetrant | Both sides | | | | | |
| | F-Rating | 1 Hour | Pipe Movement | no | | | | | |
| | T-Rating | 3 Hours | | | | | | | |
| | L-Rating | no | | | | | | | |
| | W-Rating | no | | | | | - | | |







← NEW ENGINEERING JUDGEMENTS REQUEST

Version: 2.19 (





NEW ENGINEERING JUDGEMENTS REQUEST

| SUMM | IARY | | | | | | #13612 | COMMENTS | DOCUMENTS |
|------|--|--|-------------------------------------|-------------------|---|---|---------------------------------------|---|-----------|
| 8 | Request name New Ticket | | | | | | In Progress Created: 07.04.2020 by | ••• •• •• •• •• •• •• •• •• •• •• •• •• | ipg |
| | EJ Request | | Your request is being reviewed | eview & Submit | | | Results | | |
| - | Project Info Project | Project Demo UAT | Requester Requester | chavgab@hilti.com | Submit to Contact Person Contact email Contact phone | Itzbin A. Pleasure gchaverri@hotmail.com | | o upload additior ded) to process | |
| | Additional comments Additional comments | Please process this Engineering Judgement request as soon as possible. | | | | | | | |
| | Application Details | | Additional details | | | | | | |
| | Application Type | Penetration | Access for Installation - Penetrant | Both sides | | | | | |
| | F-Rating | 1 Hour | Pipe Movement | no | | | | | |
| | T-Rating | 3 Hours | | | | | | | |
| | L-Rating | no | | | | | | | |
| | W-Rating | no | | | | | - | | |

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HOW TO CREATE A PROJECT



HOW TO CREATE A PROJECT

Option 1: Start directly from the Professional Services Form

| Construction Platform | | | | + ADD NEW Q |
|-------------------------------------|--|-----------------------------|--------------------|---|
| DASHBOARD | | | | Version: 1141 |
| PROJECTS | ASSETS | - | | IENTS |
| CREATED SHARED ALL + | ALL Welcome to Hilti Construction Platform × Quick links: | | | 004721.jpg 06.2020 |
| From the Dashboard, click on Li | New Engineering Judgement Request | • Initial | 060 | 0529_Hilti_181.jpg 06.2020 |
| 다 Test Archi | Revise Engineering Judgement Request | Initial | 08.0 | 0843a-Layout1.pdf 06.2020 |
| Almor Resorts Redeemer Hospital | S Ask Hilti Firestop Engineer | | 09.0 | 0843a-Layout1.pdf 06.2020 7036a.pdf |
| 💼 Luxury Condo Towers | Don't show again SKIP | • Initial | 02.0 | 06.2020 |
| Parking Place | S Unassigned | | | 7036a.pdf 06.2020 |
| 🛱 El Retiro Apartments | Created: 28.06.2020 Deadline: - (0 days) #18153 - NEW TICKET | Initial | 257 08.0 | 7036a.pdf 06.2020 |
| 06-02 Project | S ENGINEERING JUDGEMENT Unassigned | | | 7036a.pdf 06.2020 |







NEW ENGINEERING JUDGEMENTS REQUEST





HOW TO CREATE A PROJECT

Option 2: Start from the Dashboard

| SHBOARD | | | | Versio |
|---|--|--|-----------------------------|---|
| PROJECTS From the | UNASSIGNED SOLU | TIONS PROFESSIONAL SERVICES | | DOCUMENTS |
| CREATED SHARED Dashboard, C | click + + | | GENERATE BOM | + ALL |
| Project Demo UAT | ADD PROJECT | | × | 9th SW meeting rooms.jpg 07.04.2020 |
| Plano Hotel Curtain Wall EJ | Project info | Project address | Contact person | 9th SW meeting rooms.jpg 08.04.2020 |
| | Project Name New Project | Country (Location of Project) Portfolio United States VIS V | ASSIGN ME | 9th SW meeting rooms.jpg 05.04.2020 |
| Project Tab: Fill in project information | Project Type 👻 | Address 1 | Contact email | Copy of NFR Questions (Hilti) (04.04.2020 |
| | Start date End date 29.06.2020 | Address 2 | Company customer 2012473 | FloorPlan1.pdf 04.04.2020 |
| | Currency Total Project Volume EUR - 0 | Postal code | Position | FloorPlan1.pdf 04.04.2020 |
| | CRM Project ID | City | Contact phone | FloorPlan1.pdf 03.04.2020 |
| | | LIC State | | FloorPlan1.pdf 01.04.2020 |
| | CANCEL | 10.07474 | ADD PROJECT | Friends and family discount_U |



DASHBOARD LANDSCAPE AND MORE ADVANCED FEATURES



ACCESS ALL MAJOR FEATURES FROM MAIN DASHBOARD





PROJECT STRUCTURE & FEATURES

| List of created projects | | | |
|------------------------------|-------------------------------------|--|--|
| DASHE RD | | | + ADD NEW Q C |
| PROJECTS | ASSETS | + | DOCUMENTS |
| CREATED SHARED ALL | ALL PROFESSIONAL SERVICES SOLUTIONS | | ALL |
| ☐ HQ | S S SUBSECT | | |
| 🗂 Audi Sales Building | Unassign Created: 03.07.x | Deadline: - (0 days) Initial | ×× |
| Audi Production Line | Add nev | w dialog for projects | <u></u> |
| 💼 Hilti Innovation Centre | u v | | |
| 💼 360 Tower | C ADD PROJECT | × | There are no documents yet. |
| 🗇 Hospital Schaan | Project Name | Project address Contact person Country (Location - Portfolio - ASSIGN ME | To add Document click the + Add New on the header |
| | New Project | Country (Location Portfolio ASSIGN ME | |
| Project | Project Type 👻 | Address 1 Contact email | |
| context | Start date End date 06.07.2020 | Address 2 Position | |
| menu | Currency Total Project Volume EUR | Postal code Contact phone | |
| ✓ Edit Project | CRM Project ID | City | |
| Generation → Share Project | | | |
| Project Settings | | State / Region | |
| Subscribe Remove Project | CANCEL | ADD PROJECT | |
| Remove Project | | | |
| | | | |



PROJECT DASHBOARD





PROJECT HIERARCHY





BETA - SHARING OF A PROJECT OR OTHER ELEMENTS



Project sharing feature is in beta testing – software bugs may be encountered.

Projects may only be shared with other users of the Hilti Construction Platform. To view a shared project, a user must be registered and have logged into the platform at least once.



DOCUMENTS & FOLDERS



THANK YOU

