

Hilti Adhesive Anchor Installer Certification Program

Program Terms and Conditions

Valid from March 1, 2017

I. Registration

Available dates for the HAAICP (“Class”) for the greater New York City region are published on the registration calendar (click register link to view). Class size is limited, and enrollment will generally be on a first-come, first-serve basis, although Hilti reserves the right to reject a registration for any or no reason.

Registration will close by 9:00 AM the day before the Class date, or when the Class is full.

Your registration is considered an “offer” to take the Class. Your registration will be considered “accepted” and your participation in the Class confirmed upon completion of the on-line registration, payment of the Class fee, and your receipt of a confirming email from Hilti. By registering you agree to these Terms and Conditions and any interpretation by Hilti thereof.

II. Cancellation and Rescheduling

To cancel your initial Class date and obtain a refund, you must notify Hilti via email at anchortraining@hilti.com at least two weeks prior to Class day. FAILURE TO PROVIDE TWO WEEKS NOTICE OF CANCELLATION WILL RESULT IN YOUR PAYMENT BEING NON-REFUNDABLE; AND IF YOU DO NOT RESCHEDULE YOUR CLASS, YOUR PAYMENT IS FORFEITED. Failure to appear on your scheduled Class day will be treated as a same-day cancellation, and your registration and payment will be forfeited.

To reschedule a Class date, you must notify Hilti via email at anchortraining@hilti.com at least 48 hours prior to your scheduled Class day. FAILURE TO PROVIDE 48 HOURS NOTICE OF RESCHEDULING WILL RESULT IN LOSS OF REGISTRATION AND FORFEITURE OF YOUR PAYMENT. You may only reschedule your Class date one time.

Hilti reserves the right to cancel any Class up until 5 calendar days prior to the scheduled Class date for any or no reason. If your Class is canceled, you will be notified and provided the option of canceling your registration for a full refund, or rescheduling for another Class date.

III. Class dates and hours

The Class will take place on the specified date, running from 8:00 AM to 4:00 PM EST with one lunch break of 30 minutes. However, Hilti reserves the right to change the Class hours according to the organizational requirements.

IV. Class fee

The fee for participation in the Class is due upon registration. The price stated for each Class participant includes all taxes and fees.

You are responsible for your travel expenses, cost of accommodation and lunch.

V. Participation in the Class

The course topic is life safety-relevant, and each participant is expected to take it seriously. The Class is designed on the assumption you have done the assigned pre-work. Each participant shall be respectful of others, allowing others to concentrate and maximize their learnings without disruption. No smoking, non-prescription drugs, alcohol, or music is permitted during the Class. Cell phones must be muted (turned off during the written exam), with calls only for emergencies, outside the hearing of other Class participants. Active participation in the Class is encouraged – but during testing you shall not seek or provide any input from/to any other participant. Hilti reserves the right to require you to leave if, in Hilti's sole opinion, you violate any of the above rules or are otherwise disrupting the Class.

While in principle anyone may participate in the Class, Hilti reserves the right, but without obligation to do so, to not allow a participant to proceed who, in Hilti's sole opinion, may create a safety concern or is otherwise incapable of reasonably fulfilling the Class objectives. Hilti shall have no obligation to provide a reason for a rejection.

The Class shall be performed in the English language. No accommodation is available for participants who are not proficient in reading, writing, speaking and understanding English.

VI. On-site training

Registration check-in starts at 7:30 AM. You must arrive in time to be ready to begin the Class at 8:00 AM. A valid driver license is required at the initial check-in process. Failure to present a valid driver license will result in you not being allowed to participate, and treated as a same-day cancelation. If you do not have a valid driver license, contact Hilti prior to your Class for acceptable alternative forms of identification.

Hilti shall provide one or more qualified instructor(s) to teach the Class. Hilti has no obligation to provide any specific individual, and may replace the instructor at any time.

VII. Confidentiality, copyright matters

The course-related information made available to you (other than Class materials which you are told may be retained for your future use), is confidential and proprietary, and at all times remains the sole and exclusive property of Hilti. You do not acquire any rights in such information, shall treat it confidentially and not provide it to anyone else, and shall not make any copies, pictures or any other form of reproduction.

Nothing relating to the Class waives or affects applicable copyright laws relating to any Hilti property.

VIII. Objective of the Class

The Class scope covers anchor theory and proper installation of a cartridge adhesive anchor, in both downward and horizontal-to-vertical (piston-plug method only) applications, under the typical conditions addressed in anchor manufacturers' MPII. Hilti shall provide the information required to successfully pass the Class. However, Hilti does not provide any assurance that you will pass the Class or receive certification. Certification indicates you have demonstrated the necessary knowledge and skills to be able properly install adhesive anchors within the scope of the course – it is your sole responsibility, when installing adhesive anchors, to do so properly, and seek guidance if you are unsure of any situation, specifically including those outside the scope of the course.

Upon successful completion of the Class you will receive a confirmation in the form of a letter of results. The confirmation will outline the pass/fail results of all exams. Also provided will be the certification card, covering the scope of the Class. Certification is valid for 3 years.

IX. Pass / Fail

You will be required to pass both a written and hands-on exam to receive certification. Pass/fail criteria, and whether you meet the passing criteria, are at the sole discretion of Hilti. If you fail the written exam, you must register to re-take it on another day. If you fail the hands-on exam, you will be allowed to retake it on the same day – if you fail a second time, you must register to retake it on another day.

X. Liability

For purposes of this Section X, "Hilti" includes Hilti, Inc., its employees, directors, agents, and affiliates. Hilti's sole obligation for any claim in any way associated with the Class shall be as stated in these Terms and Conditions, and if not otherwise addressed Hilti's liability shall in no event exceed the fee paid for the Class. Hilti shall in no event be liable for, and you agree to indemnify Hilti against, any and all other claims and costs (including attorney's fees), including any claim for direct, indirect, special, consequential, or any other damages, regardless of the legal theory, and including any claim based on the negligence or intentional wrongdoing of Hilti.

XI. Additional terms

Except as modified herein, Hilti's Terms and Conditions of sale apply. They can be viewed at www.us.hilti.com.